



SONIA SALINAS V
Gerente Comercial
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Puenbo, April 24th 2026

Dear
Daniela Calvert
Of our considerations.-

At follow, we will detail the rates that we offer to your guests in February 2027:

TYPE OF ROOM	RACK RATES	RACK FULL RATES (WITH TAXES)	NEGOCIATED NET RATE (WITHOUT TAXES)	NEGOCIATED FULL RATE (WITH TAXES)
PREMIUM SINGLE (KING BED)	\$ 169.90	\$ 215.13	\$ 89.90	\$ 115.13
PREMIUM DOUBLE (2 FULL BED)	\$ 179.90	\$ 227.63	\$ 99.90	\$ 127.63
DELUXE SINGLE	\$ 189.90	\$ 240.13	\$ 99.90	\$ 127.63
DELUXE DOUBLE	\$ 199.90	\$ 252.63	\$ 109.90	\$ 140.13
DELUXE TRIPLE (TWIN BED)	\$ 209.00	\$ 264.00	\$ 129.90	\$ 165.13
DELUXE QUADRUPLE (TWIN BED)	\$ 229.00	\$ 289.00	\$ 149.90	\$ 190.13
TOWNHOUSE QUADRUPLE (TWIN BED)	\$ 239.00	\$ 301.50	\$ 174.90	\$ 221.38
TOWNHOUSE QUINTUPLE (TWIN BED)	\$ 259.00	\$ 326.50	\$ 194.90	\$ 246.38
TOWNHOUSE SEXTUPLE (TWIN BED)	\$ 279.00	\$ 351.50	\$ 214.90	\$ 271.38

****Current Tax rates: 10 % Service Tax, Tourist Tax- 2.75\$ USD per stateroom/per night.*

CHECK IN AND CHECK OUT POLICIES:

- Check In: 14H00.
- Check Out: 12H00.
- Early check in from 10H00- 1.5x the negotiated rate, and before that, 2x the negotiated rate.
- Late check out: up to 18H00- 1.5x the negotiated rate, and after that, 2x the negotiated rate.

AMENITIES INCLUDED IN ROOM RATE:

- Buffet breakfast served at the Las Cúpulas Restaurant.
- Non-alcoholic welcome cocktail.
- Personalized attention by our Customer Service Executive.
- Transfer-in service – According to the guest's itinerary.
- Transfer-out service – Pre-established schedules every hour.
- High-speed WIFI internet throughout the hotel.
- Heated pool from 09:00 to 19:00.
- Gym, sauna, Turkish bath, and hot tub from 09:00 to 22:00.
- Game room: Billiards and foosball.
- Sports courts: Soccer, basketball, and volleyball.
- Business center available 24 hours.



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STATEROOMS EQUIPT WITH:

- 32" LED TV with DIRECTV // Spa & Leisure amenities.
- Bottled water.
- Blackout curtains // Hypoallergenic duvets and pillows // Orthopedic mattresses.
- Safe // Iron and ironing board.
- Hairdryer // Heater or air conditioning (upon request)

RESERVATIONS:

All requests must be sent to the email address reservas@rincondepuenbo.com Once space availability is confirmed, Rincón de Puenbo will send the reservation confirmation for rooms and other requested services.

GUARANTEE POLICY:

All reservations must be guaranteed with one of the following options:

- Payment through credit card, in order to send the link payment we must have the follow data: Complete names, address, email, cellphone number, passport.
- Bank deposit prior to arrival:
Bank: Internacional / Current account: 600613632 / Beneficiary: Hostería Rincón de Puenbo JALUMI S.A. / RUC: 1792470013001 *Additionally, CLIENT will clearly indicate the items it is responsible for, as well as the invoicing details (Company Name, RUC, address, phone) *

CANCELLATION AND NO-SHOW POLICY:

• FITs / Individuals: Cancellations must be made 48 hours in advance of the guest's arrival or the corresponding value for one night of accommodation plus taxes and services will be charged. The same penalty applies for no-show.

In cases of high hotel occupancy (May, June, July, August), the charge for all nights of accommodation, including taxes and services, will apply. The same penalty applies for no-show.

• Groups Cancellations for groups (minimum of 5 rooms) can be made without charge up to 30 days before arrival. After that, the full amount for the accommodation service plus taxes will be charged. The same penalty applies for no-show.

In cases of high hotel occupancy (May, June, July, August), the charge for all nights of accommodation will apply, even if requested as a block, including taxes and services. The same penalty applies for no-show.

PAYMENT METHOD AND TERMS:

GUEST must make the payment in US dollars,100% through a bank transfer or we are be able to make a link payment in order to warranty the reservation, please send us the follow data: Complete name, address, email, cell phone, passport number



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ACCEPTANCE: It is important to return this signed agreement with initials on all pages so that your clients can begin to receive the benefits described here.

It is a pleasure to serve you.

Sonia Salinas

Daniela Calvert

HOSTERÍA RINCÓN DE PUEMBO